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Medicare Supplement

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## MEDICARE SUPPLEMENT PRODUCTION MANAGEMENT WEBSITE

We are excited to announce that you can now view and manage all of your Medicare supplement production online. Simply follow the steps below to access your production.

1. Log into your agent account at [www.sentinelife.org/agents](http://www.sentinelife.org/agents)
2. If this is your first time logging into the website, enter your ten character agent number and your temporary password, which are the last four digits of your social security number or tax identification number. You will then be requested to update your password.
3. Click on the "Check Production" link. Once on the site you will then be able to:
  - a. View 3 columns that identify Pending, Active, and Declined applications.
  - b. Click on the number under the specific column header for an expanded display of application information.
  - c. Click on the paper/magnifying glass icon to the left of the ref. # for an expanded display of the application.
  - d. Please contact Customer Service at 1-888-510-0668 with any questions.

**\*\*Note\*\*** should you have any issues opening the links, you may be prompted to open the document(s) in another window.

At this time you will only be able to view production for Medicare supplement applications, but in the coming weeks we will be announcing additional enhancements to our website and agent portal:

1. Final Expense production
2. Updated design of our website and agent portal
3. Enhanced commission statements
4. Daily updates for contest standings and the ability to generate reports such as lapse and persistency information
5. Online premium calculators

We value the feedback that we receive from our agents and always take your recommendations into consideration as we strive to improve the processes at Sentinel. If you have any questions regarding this announcement please contact customer service.

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Please contact us if you have any questions:

Call: 888-510-0668

email: [sentinel@aiasvcs.com](mailto:sentinel@aiasvcs.com)

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